



SAARANSH **SPAB** Library Insight

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Welcome

SAARANSH is a SPAB Library's bi-monthly digital digest to communicate new developments in the knowledge and showcasing the potential of existing content for knowledge creation and validation.

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Blogs/ articles

Compiler

Dr. Mukesh Pathak
Deputy Librarian

Library Links

- [Library OPAC](#)
- [IR@SPA Bhopal](#)

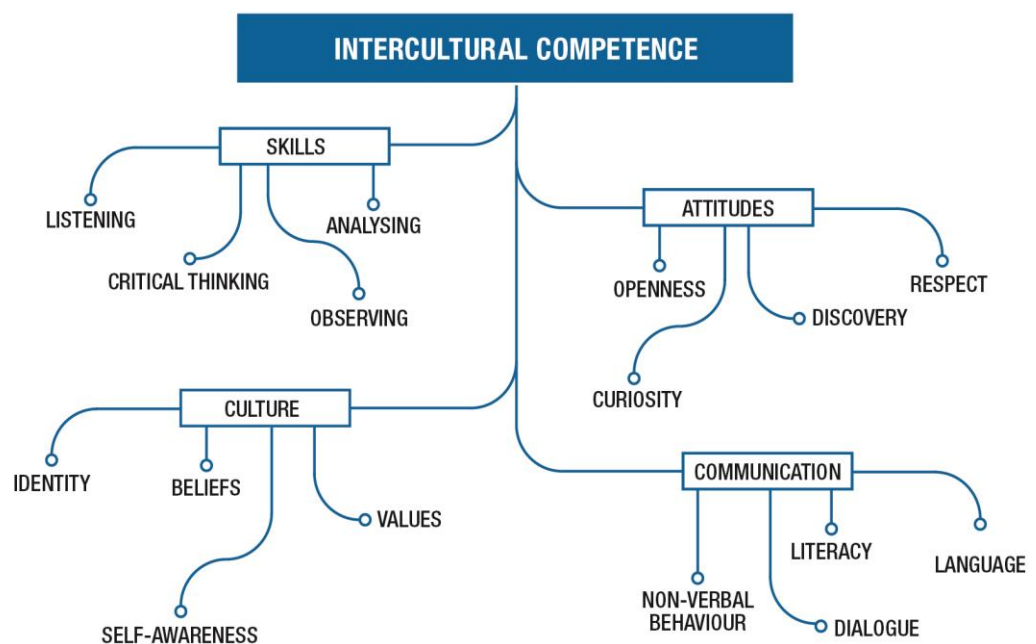
IR@SPA Bhopal is a digital repository with the objective to collect, preserve, and distribute the scholarly output of the SPA Bhopal and function as an important source of communication of the information generated through the day to day activities.

Intercultural Competence

(click on the [red links](#) for more details)

What is Intercultural Competence?

Intercultural competence is the **ability to function effectively across cultures, to think and act appropriately, and to communicate and work with people from different cultural backgrounds – at home or abroad.** Intercultural competence is a valuable asset in an increasingly globalized world where we are more likely to interact with people from different cultures and countries who have been shaped by different values, beliefs and experiences.



monash.edu/monash-intercultural-lab

Source: McKinnon, 'What is intercultural competence?', Glasgow Caledonian University, accessed 10/06/18 and the UNESCO 'Intercultural Competences. Conceptual and Operational Framework', 2013

[Content & Image Credit: [Monash University](#)]

Intercultural Competence

Intercultural competence, **also known as cultural competence, is a range of cognitive, affective, and behavioural skills that lead to effective and appropriate communication with people of other cultures.** Intercultural or cross-cultural education is terms used for the training to achieve cultural competence.

[Content Credit: [Wikipedia](#)]

List & Links of Databases & Journals Subscribed by the SPAB Library

Full-text

- **ProQuest Dissertations and Thesis Global**

ProQuest Dissertations & Theses (PQDT) Global is the world's most comprehensive collection of dissertations and theses from around the world, offering millions of works from thousands of universities. Each year hundreds of thousands of works are added. Full-text coverage spans from 1743 to the present, with citation coverage dating back to 1637.

- **Art & Architecture Complete**

This collection covers nearly **360 full-text periodicals** (Journals and Magazines) & **220 full-text books** in the area of Architecture, Conservation, graphic arts, Archeology, Sculpture, etc. and Cover-to-cover indexing and abstracts for 790 academic journals, magazines and trade publications with collection of over 63,000 images.

Why Is Intercultural Competence Important?

- Demographic shifts and an increasingly diverse population
 - Societies are increasingly becoming globalized
 - Persistence of issues around cross-cultural contact, discrimination, and related challenges
 - Discrimination and bias in various forms are hurtful all around
- [Content Credit: Nebguide]

How do I Become Intercultural Competent?

A Beginners Steps

- Learn about yourself & your culture
- Learn about different cultures
- Interact with diverse groups
- Attend diversity-focused conferences

[Content Credit: American Psychological Association]

Steps to Intercultural Competencies

- **Increasing cultural and global knowledge:** Gaining knowledge of other cultural group's history, language, traditions, religious practices etc.
- **Self-Assessment:** Reflecting critically on our own biases and prejudices helps to develop the skills necessary to effectively interact and engage with individuals whose cultural background is different than our own.
- **Going beyond tolerance:** Building skills and putting them in action tolerating different cultural backgrounds is a step in the right direction.

Intercultural competence has three important components

- **Active Listening:** Active listening entails thinking about the feeling behind the content or the emotion involved. The emotion gives evidence of the real intent of the conversation, which will help us to identify if the person is upset, inquisitive, or acting on another emotion and allow us to respond appropriately.
- **Empathy:** Empathy involves understanding that person's perceptions and the conclusions that person draws about his or her life experiences. It does not mean we have to agree with that person's perceptions and conclusions, but at the very least, we are able to see the other person's position.
- **Engagement:** Engagement should be mutually beneficial and a reciprocal learning experience in which we learn from one another. Focus on the behaviors and the situation, not the person. Value-laden statements making the individual the target should be avoided.

[Content Credit: Nebguide]

- **Sage Planning Coll...**
A Collection of 33 peer reviewed journals in the area of Planning are the part of this collection.
- **Bloomsbury Design Library**
Bloomsbury Design Library provides online access to unparalleled resource for anyone working across the broad field of design and craft studies. It contains dynamic collection of text and image content from 1500 BCE to the present day. Bloomsbury Design Library covers text books on design, major reference works, thousands of images from museums and archives, and resources for instructors and students. Bloomsbury Design Library offer academics and student's high-quality, intuitive tools for research.
- **Bloomsbury Architecture Library**
Bloomsbury Architecture library as one of leading digital libraries of thousands of architectural images, 21st edition Sir Banister Fletcher's Global History of Architecture and 240+ text and reference text on architecture, architectural history,

Importance of Intercultural Competence for architects and planners

Architects and Planners have to work two-fold. One at their workplace and other either with the client or community or both for whom they are designing or planning.

Workplace requires a respectable environment where diversity is valued. This means that the work environment is inclusive, equitable, unbiased and culturally aware, leading to effective work and communication.

Intercultural Competence helps in client and community engagement by understanding their cultural needs, values and practices. These are key factors in improving the built environment for the diverse people irrespective of their race, gender, class abilities, education etc.

The key to professional success lies in the communication achieved, the leadership opportunity gained and the capacity to adapt to different perspectives and behaviours.

Intercultural competence thus is a skill to lead a healthy life and a happy profession.

[Content Credit: Dr. Vishakha Kawathekar, HOD Conservation, SPA Bhopal]

Further Readings on the topic

Resources Available Online (Open Access)

Blog / Articles / Research papers/ Books (online) please click on red link for full-text

- **Intercultural Competence** / AIA Guide (**American Institute of Architects**)
- **Intercultural Competences: Conceptual and Operational framework** / UNESCO (**e-book**)
- **Intercultural Hands on Projects – Experiences in Architectural Education in Asia and European Context** / Marcus Hackel, Andrea Gaube an Sabrina Lampe (**SHS Web Conferences**)
- **Development of Intercultural Competence: Handbook for Teachers and Trainer** / Furio Bednarz (**e-book**)
- **Intercultural Communication, City Planning and Diversity in Winnipeg, Manitoba** / Johanna Washchyshyn (**M. Planning Thesis/ Dissertation, University of Manitoba**)
- **Intercultural Competence as a Key Enabler of Organizational Growth and Success** / shrm.org
- **Intercultural Competence Toolkit** / University of Washington (**Toolkit**)
- **How to measure intercultural competence** / **List of various Scales**
- **Cultural Competence in Urban Affairs and Planning** / Tom Angotti, 3

Theory, design, urbanism, landscape, and interiors. It also includes the Handbook of Interior Architecture and Design.

- **Journals & Magazines**
Subscribed Journals and Magazines can be viewed on clicking above link

Statistical Databases

- Indiastat.com

Links of Open Access Contents

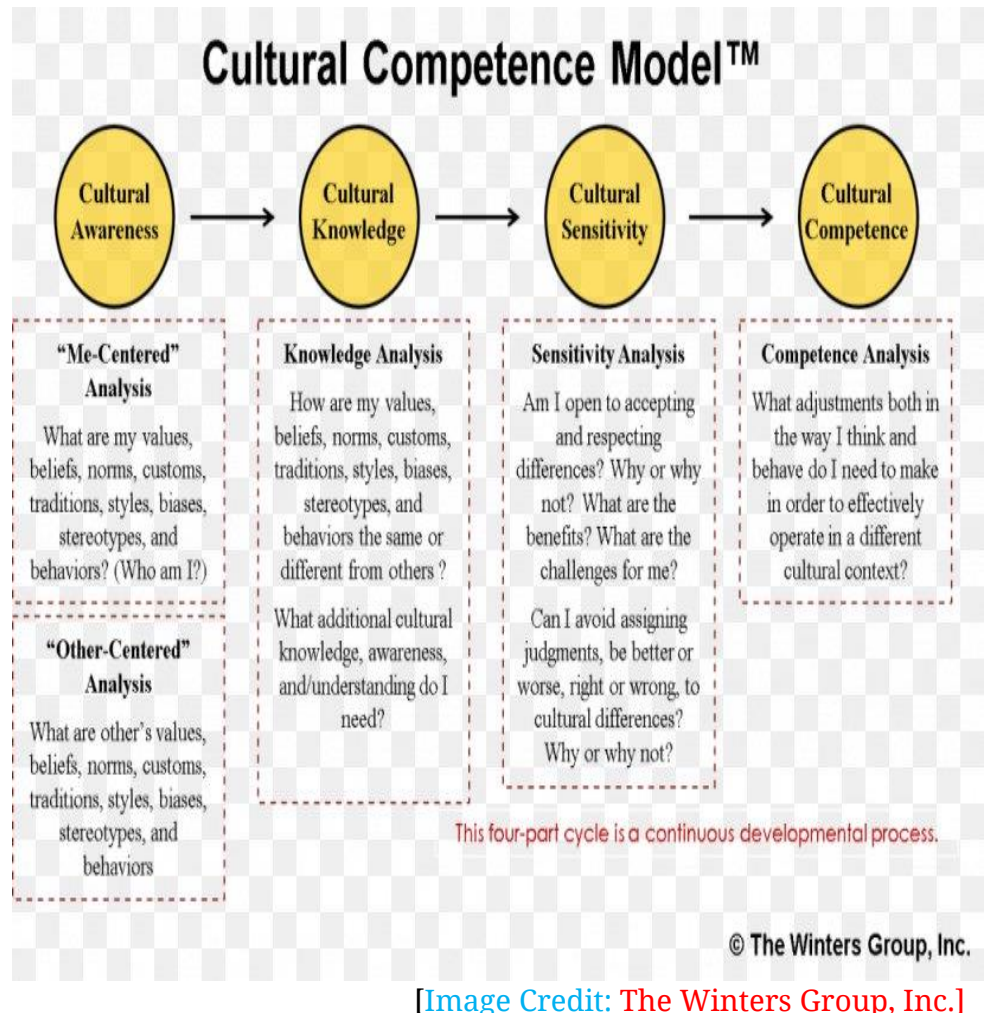
- [National Digital Library of India](#)
- [Directory of Open Access Journals](#)
- [Directory of Open Access Books](#)
- [Architecture Commons](#)
- [Planning Architecture Design Database Ireland \(Paddi\)](#)
- [Open Government Data](#)
- [Networked Digital Library for Thesis and Dissertations](#)
- [ARCHNET Resources](#)
- [Asian Historical Architecture](#)

Contact Us

Library
SPA Bhopal
Neelbad Road, Bhauri
Bhopal – 462 030
E-mail:
mukesh.pathak@spabhopal.ac.in
Ph. No. 0755 – 252 6805

Marly Pierre-Louis, Laxmi Ramasuramanian, Sigmund Shipp and edited by Angela Tovar ([Report](#))

- [Intercultural Competencies in Adult Education: Research, Analysis, Planning and Implementation](#) / Bo Maria Daskalova ([Course Material, MBA T&D Center, Liverpool](#))
- [Factors Influencing the Ways Students Develop Intercultural Sensitivity at an International School in China](#) / Michael J. Hibbeln ([Dissertation, University of Minnesota](#))



“Tolerance, inter-cultural dialogue and respect for diversity are more essential than ever in a world where peoples are becoming more and more closely interconnected”
- Kofi Annan

“The Relationship between culture and development should be clarified and deepened in constructive and practical ways”
- Our Creative Diversity

सांस्कृतिक क्षमता, जिसे अंतर-सांस्कृतिक क्षमता के रूप में भी जाना जाता है, अंतरसांस्कृतिक-और अंतःसांस्कृतिक ज्ञान में कुशल होने के लिए लोगों के कौशल को बढ़ाने के लिए एक निरंतर और जीवन भर की यात्रा है जो विभिन्न संस्कृति वाले लोगों के साथ काम करने की क्षमता में सुधार कर सकती है।

सन्दर्भ : hmoob.in